Electronic Acknowledgement Receipt				
EFS ID:	3575557			
Application Number:	10810910			
International Application Number:				
Confirmation Number:	9393			
Title of Invention:	Enhancing insight-driven customer interactions with a workbench			
First Named Inventor/Applicant Name:	Julio J. Hernandez			
Customer Number:	29838			
Filer:	Christopher R. Hilberg/Debra Bruck			
Filer Authorized By:	Christopher R. Hilberg			
Attorney Docket Number:	60021-379701			
Receipt Date:	07-JUL-2008			
Filing Date:	26-MAR-2004			
Time Stamp:	17:16:57			
Application Type:	Utility under 35 USC 111(a)			

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		CIDC of 7.7.00 malf	138330	V/OO	4
	SIDS_of_7-7-08.pdf	afbea346a4b7fb16ada0b9eb4c85505c e0a356c6	yes	4	

	Multipart Description/PDF files in .zip description						
	Document Description		Start En		nd		
	Information Disclosure Statement (IDS) Filed		1	3			
	Information Disclosure Statement (IDS) Filed		4	4			
Warnings:							
Information:							
2 NPL Documents	Exam_Report_for_Applic_05	277748	no	7			
	718462-4-2221.pdf	1912a3586ca5bd7c39e8d4d1ddb591d8 ce210bf5					
Warnings:							
Information:							
3 NPL Documents	Exam_Report_for_Applic_05	273410	no	7			
	718472-3-2221.pdf	8b064ddd1b26f11ba9517c11af786543 78acf36d					
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.